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KEY CONTACT DETAILS

ANU Accommodation Services
Building [77]
77 Brian Lewis Crescent
Canberra ACT 2600
T 6125 1100
E uni.accom@anu.edu.au

ANU Counselling Centre
Health & Well-Being Building
156 University Avenue
Acton ACT 2601
T 6125 2442
E counselling.centre@anu.edu.au

ANU Health Centre
Health & Well-Being Building
156 University Avenue
Acton ACT 2601
T 6125 3598
E health.reception@anu.edu.au

ANU Security
Anthony Low Building [124]
124 Garran Road
Canberra ACT 2600
T 6125 2249
E security@anu.edu.au

Post Graduate and Research Students’ Association (PARSA)
Health & Well-Being Building
155 University Avenue
Acton ACT 2601
T 6125 4187
E parsa@anu.edu.au

ANU Students’ Association
Student Centre Building
154 University Avenue
Acton ACT 2601
T 6125 4093
E sa.admin@anu.edu.au

Student Central
Student Centre Building
154 University Avenue
Acton ACT 2601
T 135 268
E student@anu.edu.au

Dean of Students
42A Peter Baume Building
T 6125 4184
E dean.students@anu.edu.au

ACT Emergency Services
(Ambulance, Fire, Police)
T 000

ANU Crisis Support Line
5pm-9am weekdays
24/7 weekends and public holidays
T 1300 050 327
Text 0488 884 170
## IMPORTANT DATES 2019

### Semester 1

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>18–22 February</td>
<td>Semester 1 Orientation Week</td>
</tr>
<tr>
<td>25 February</td>
<td>Semester 1 begins</td>
</tr>
<tr>
<td>4 March</td>
<td>Deadline to add Semester 1 courses via ISIS</td>
</tr>
<tr>
<td>11 March</td>
<td>Canberra Day holiday</td>
</tr>
<tr>
<td>15 March</td>
<td>Deadline to pay Semester 1 upfront student contributions and international/</td>
</tr>
<tr>
<td></td>
<td>domestic tuition fees</td>
</tr>
<tr>
<td>31 March</td>
<td>Semester 1 Census Date</td>
</tr>
<tr>
<td>19 April</td>
<td>Good Friday holiday</td>
</tr>
<tr>
<td>22 April</td>
<td>Easter Monday - Public Holiday</td>
</tr>
<tr>
<td>8–23 April</td>
<td>Semester 1 Teaching break</td>
</tr>
<tr>
<td>25 April</td>
<td>ANZAC Day holiday</td>
</tr>
<tr>
<td>4 May</td>
<td>Deadline to drop Semester 1 courses without failure (WD)</td>
</tr>
<tr>
<td>27 May</td>
<td>Reconciliation Day holiday</td>
</tr>
<tr>
<td>31 May</td>
<td>Semester 1 teaching period ends</td>
</tr>
<tr>
<td>6–22 June</td>
<td>Semester 1 examination period</td>
</tr>
<tr>
<td>10 June</td>
<td>Queen’s Birthday holiday</td>
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</tbody>
</table>

### Semester 2

<table>
<thead>
<tr>
<th>Date</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>15–19 July</td>
<td>Semester 2 Orientation Week</td>
</tr>
<tr>
<td>22 July</td>
<td>Semester 2 begins</td>
</tr>
<tr>
<td>29 July</td>
<td>Deadline to add Semester 2 courses via ISIS</td>
</tr>
<tr>
<td>9 August</td>
<td>Deadline to pay Semester 1 upfront student contributions and international/</td>
</tr>
<tr>
<td></td>
<td>domestic tuition fees</td>
</tr>
<tr>
<td>31 August</td>
<td>Semester 2 Census Date</td>
</tr>
<tr>
<td>2–16 September</td>
<td>Semester 2 Teaching break</td>
</tr>
<tr>
<td>4 October</td>
<td>Deadline to drop Semester 2 courses without failure (WD)</td>
</tr>
<tr>
<td>7 October</td>
<td>Labour Day holiday</td>
</tr>
<tr>
<td>25 October</td>
<td>Semester 2 (coursework) ends</td>
</tr>
<tr>
<td>31 Oct–16 November</td>
<td>Semester 2 examination period</td>
</tr>
</tbody>
</table>
Welcome to The Australian National University! This handbook contains useful information about facilities and services available to all students at ANU and how to make the most of your time at university.

Enrolment
Once you have received and accepted an offer to study at ANU you will need to enrol. Visit anu.edu.au/students/program-administration/enrolment for everything you need to know about enrolling at ANU. Student Central are running Enrolment and ISIS Help sessions during Orientation Week if you require assistance with the enrolment process. Please visit the Orientation Week website for information on how to register.

Get your student card
Your ANU student ID card will grant you access to a number of services on and off campus, including borrowing rights at ANU Libraries, access to buildings on campus and student discounts on Canberra public transport.

Need a student card? New and continuing students can register a time to collect their student card during O-Week and week one of semester. You’ll need to have enrolled in courses when you collect your card, and don’t forget to bring photo ID!

Please visit the Orientation Week website for information on how to register.

Attend Orientation Week programs
Whether you are an international student, from Australia or a Canberra local, attendance at O-Week from Monday 18 to Friday 22 July is highly recommended as the range of events is designed to help you succeed in the early stages of your program.

Attending O-Week will help you meet other new students, familiarise yourself with the campus and prepare for study. You will receive important information about your academic college, support services, program and course advice, academic skills development, staying healthy, and making the most of student life.

Plan your O-Week: programs to look out for
Plan your O-Week and ensure you schedule the programs listed below.

- Academic college induction sessions (refer to O-Week program)
- Program and course advice workshops (refer to O-Week program)
- Careers workshops (refer to O-Week program)
- Attend an academic skills workshop (refer to O-Week program)
- Market Day: Wednesday 20 February
- ANUSA and PARS social events (refer to O-Week program)

Work your way through the student checklist
These comprehensive checklists will assist you in getting ready for uni.

Domestic Student Checklist can be found here:
anu.edu.au/students/services/student-resources/checklist-for-domestic-students

International Student Checklist can be found here:
anu.edu.au/students/information-for/new-students/checklist-for-international-students

Make friends
Start to develop your support network by:

- Joining Clubs and Societies on Market Day
- Sign up to ANU+ and volunteer in a range of programs and activities
- Become a part of the Learning Communities.
ANU SERVICES

Academic Skills & Learning Centre

The Academic Skills and Learning Centre is here to help you to develop skills and strategies to be successful in your study, whatever your discipline or level. Here’s how they can help:

**Orientation:** academic skills workshops are held right throughout O-Week – check the program for details. Workshops are also available on an Orientation Wattle site.

**Peer writing:** drop in to get tips on your academic writing and study from experienced ANU students. Go to anu.edu.au/aslc

**One-to-one appointments:** get personalised study advice from a Learning Adviser, including review of your assignment drafts. Book through anu.edu.au/aslcappointments

**Let’s speak English:** conversation groups for international students who want to practice their English. Check out anu.edu.au/english for details.

**Online resources:** a large number of learning resources and handouts are available on the website.

**Turnitin practice site:** submit your drafts to this Wattle site to check the integrity of your writing and learn how to interpret the similarity report.

Get in touch or visit anu.edu.au/aslc to find out more.

Student Centre Building, 154 University Avenue
Acton ACT 2602

E academicskills@anu.edu.au
T 6125 2972
W anu.edu.au/students/learning-development

Counselling Centre

The ANU Counselling Centre is a free, confidential service provided to all currently enrolled ANU Students. The ANU Counselling Centre is a safe therapeutic environment that is person-centred. The team have expertise in tertiary student mental health and wellbeing and are all professionally qualified as Mental Health Social Workers, Psychologists or Clinical Psychologists.

While studying at ANU, the ANU Counselling Centre can provide help with a wide range of issues such as study stress, adjustment to university, postgraduate issues, relationships, work/life balance, anxiety and depression. Help can also be sought for sexual assault, harassment and other traumas.

The ANU Counselling Centre offers both book-on-day appointments and advanced booking appointments. To make a booking visit or phone the Centre.

To learn more about the range of services offered, including our information sheets and talking tips, visit the website.

Health Service Building, 156 University Avenue
Acton ACT 2602

E counselling.centre@anu.edu.au
T 6125 2442
W anu.edu.au/students/health-safety-wellbeing/counselling
anu-counselling-centre

Health Service

ANU has a fully accredited primary health care facility to provide you with comprehensive health services. Both male and female General Practitioners and Registered Nurses are available for health advice and assistance.

E health.reception@anu.edu.au
T 6125 3598
W anu.edu.au/students/contacts/health-service

Griffin Hall

Griffin Hall offers students living off campus the opportunity to engage in a dynamic and connected university experience. Students can participate in the inter-hall network, comprising of a variety of sports, arts and social events with and against the residential halls and colleges. Internally, Griffin Hall coordinates a huge range of activities, including social and community events. There are teams of later-year students to provide academic and career support, as well as peer support and much more. Members also have access to a Common Room in the centre of campus, to relax, study or enjoy lunch in between classes. Walter Wing is a community within Griffin specifically for postgraduate and mature age students.

Student Centre Building, 154 University Avenue
Acton ACT 2602

E griffinhall@anu.edu.au
W anu.edu.au/students/communities-events/non-residential-halls

facebook.com/griffinhall.anu
ANU OK

ANU OK has been developed by staff and students and brings all essential services together in one place. It provides quick and easy access to security and essential services in case of an emergency. The app will allow you to track and use the on-campus night bus, with no need to call security and book the service. ANU OK can also help with finding your way around campus, information about parking, bus routes and access to a range of support services.

ANU OK is available for free download on Android and iOS devices.

ANU Sport

ANU Sport aims to enhance your university experience by offering health, fitness and leisure activities to make your time at ANU more energetic, invigorating and enjoyable. See the back of this booklet for the semester 1, 2018 Group Fitness timetable as well as a free pass to the fitness centre!

ANU Sport also assists in the formation of sporting and physical recreation clubs. Visit the ANU Sport website to get involved in a sports club.

David Cocking Building [19]
North Road
Canberra ACT 2600
E sport@anu-sport.com.au
T 6125 2273
W anu-sport.com.au

On-campus Night Bus

ANU Security provides free, safe travel across campus for students and staff, Monday to Friday evenings during semester. The night bus provides transport between libraries, carparks and lecture theatres on campus. It operates a set route commencing at Dickson Carpark, travelling along Daley Road to Kambri and the Uni Lodge area between 6.30pm and 11.30pm Monday to Friday.

E security@anu.edu.au
T 6125 2249
W services.anu.edu.au/campus-environment/safety-security/on-campus-night-bus

Student Central

Confused, stuck, don’t know where to turn? We can help! ANU Student Central is the first point of contact for current students. We can help with enquiries relating to student administration, support services and pointing you in the right direction for academic advice. Contact us by phone or email, or drop-in at Student Central.

Student Centre Building, 154 University Avenue
Acton ACT 2602
E student@anu.edu.au
T 135 268
W services.anu.edu.au/business-units/student-central

ANUOK is the official safety and wellbeing app for students at The Australian National University.

The app features include quick access to ANU Security, a personal safety toolbox, campus map, transport and parking options and many other personal support resources.
Campus Traveller - free shuttle bus on Acton campus

Campus Traveller is a complimentary shuttle bus service that provides transport to ANU staff and students on campus and to two different destinations off campus – Lindsay Pryor car park and National Library of Australia.

E parking@anu.edu.au
T 6125 0179
W services.anu.edu.au/campus-environment/transport-parking campus-traveller-free-shuttle-bus-on-acton-campus

The Tjabal Centre

The Tjabal Indigenous Higher Education Centre is described as ‘the heart of ANU for Indigenous students’, providing a meeting place and support-base for Aboriginal and Torres Strait Islander students studying at ANU.

Melville Hall [12]
Ellery Crescent
Canberra ACT 2600

E tjabal.centre@anu.edu.au
T 6125 3441
W anu.edu.au/students/communities-events/indigenous-communities

Student Experience and Career Development

The Student Experience and Career Development team provide a range of programs and services to enable students to learn and grow intellectually, socially and professionally during their time at ANU.

Following are some of the programs and services they have on offer.

Student Centre Building, 154 University Avenue
Acton ACT 2602

E careers@anu.edu.au or student.experience@anu.edu.au
T 6125 3593

Careers

ANU Careers is here to help students maximise their potential and make a successful transition from education to work. We provide a wide range of career and employment services to assist with career planning and decision making, job search, accessing employers and employment opportunities, building employability skills and successfully navigating application, interview and selection processes.

Drop in for a consultation with our careers team or register with CareerHub for on-campus employer visits, careers fairs and job postings.

Student Centre Building, 154 University Avenue
Acton ACT 2602

E careers@anu.edu.au
W careerhub.anu.edu.au
W careers.anu.edu.au
f facebook.com/ANUCareers

SET4ANU program

SET4ANU is a free orientation program designed to assist new students make the transition to life at ANU. Students who sign up for the program are assigned a later year student volunteer who will help ease new students into their first few weeks of life at ANU.

E SET4ANU@anu.edu.au
W anu.edu.au/students/information-for/new-students/set4anu-program

ANU+

ANU+ is a program that formally recognises your experience and contribution achieved through volunteering. It encourages you to give back to the community, to develop skills related to your employability prospects and to reflect on your co-curricular experiences to gain a deeper understanding of yourself and the world around you.

E anuplus@anu.edu.au
W anu.edu.au/students/careers-opportunities/volunteering/anu

Learning Communities

ANU Learning Communities are student-led organisations dedicated to bringing people together in areas of common interest. You can sign up for the Learning Communities newsletter to be kept up-to-date on the latest news and events or check out the ANU Learning Communities Facebook page for more information.

E learning.communities@anu.edu.au
W anu.edu.au/students/communities-events/learning-communities
f facebook.com/anulearningcommunities
We are student-led communities, dedicated to bringing the community together in areas of common interest!

World class events for no or low cost to spark your curiosity, learn new skills and share knowledge, experience and passion across a broad range of key areas and themes.

More information to come in early 2019.

Keep up-to-date by following the LC social media for more information and exciting announcements!

Learning Communities provide a range of different events throughout the year.

Just follow the simple registration for any event offered by any community to join. You can find all upcoming events via the ANU Learning Communities Facebook page.

Connect with the community, broaden your horizons and let your interests expand, collide and be challenged.

Experience something new today!
ANUSA (ANU STUDENTS’ ASSOCIATION)

ANUSA is the peak representative body for all undergraduate students at ANU. If you’re an undergraduate student or ANU College student at ANU you’re automatically a member of ANUSA.

ANUSA is made up of nearly forty elected student representatives plus a team of professional staff members. They are responsible for advocating and furthering the interests of undergraduate and ANU College students to the University.

The three pillars of the organisation are welfare, advocacy and social.

Student Centre Building
154 University Avenue
Acton ACT 2602
E sa.admin@anu.edu.au
T 6125 2444
W anusa.com.au
facebook.com/ANUStudentsAssociation

Welfare

The Student Assistance Unit: Student Assistance Officers
ANUSA has two Student Assistance Officers who are able to provide advice, support and assistance to a range of issues including issues surrounding:

- Accommodation
- Financial Hardship (grants)
- Centrelink
- Academic Appeals and Misconduct
- External Referrals
- Tax Returns

The Student Assistance Officers are full-time staff members, not students. The service is free and confidential.

E assistance@anu.edu.au
T 6125 4093
W anusa.com.au/services/studentassistance

Legal Team
As a student, you may have legal questions about tenancy, employment, debt, car accidents, contracts and other legal issues. For free legal advice the ANUSA/PARSA lawyers are able to help. The lawyers are also Registered Migration Agents and can assist with visa related enquiries. You can book an appointment by emailing or calling the office.

E sa.legal@anu.edu.au
T 6125 2444
W anusa.com.au/services/legal

Advocacy

ANUSA Executive

President sa.president@anu.edu.au
Vice President sa.vicepres@anu.edu.au
General Secretary sa.gensec@anu.edu.au
Treasurer sa.treasurer@anu.edu.au
Education Officer sa.education@anu.edu.au
Social Officer sa.social@anu.edu.au

Departments
ANUSA has seven autonomous departments representing marginalised groups of our community. They are:

- ANU Disabilities Student Association
- Ethnocultural Department
- Environment Collective
- International Department
- Queer* Collective
- Women’s Department
- Indigenous Department

ANUSA also has Student Representatives in each College to ensure that each student is able to voice their concerns regarding their courses.

W anusa.com.au/advocacy
To find out more about what ANUSA representatives do and how to contact them, visit anusa.com.au/about/yourrepresentatives.

Social

Social events (O-Week, Bush Week and Friday Night Party)

ANUSA organises a variety of social events throughout the year, ranging from large-scale events like our famous annual Friday Night Party to regular free BBQs and small-scale evening events.

ANUSA runs two of the largest social weeks on the ANU Calendar: O-Week in Semester 1 and Bush Week in Semester 1 (Monday 25 February - Friday 30 March 2018). These weeks are designed to welcome new students to ANU, welcome back current students and establish a positive social atmosphere on campus.

E sa.social@anu.edu.au
PARSA (POST GRADUATE AND RESEARCH STUDENTS’ ASSOCIATION)

What is PARSA?
The Postgraduate and Research Students’ Association (PARSA) is the democratically elected representative body for postgraduate students at ANU. PARSA provides a range of services aimed at providing support for the specific needs of postgraduate students in relation to both their studies and daily life. The primary focus of PARSA is the interests and welfare of all research and coursework postgraduate students at ANU.

As a postgraduate student you are automatically a member of PARSA and entitled to use the services. PARSA exists to help you make the most of your student experience here at the ANU.

What does PARSA do, and how can they assist you?

Welfare
PARSA provides a range of services for its members, including information, representation and referral services in academic matters, and free legal advice for on and off-campus matters. It provides emergency grant allocations for students in need of immediate assistance with living and accommodation issues.

W parsanews.anu.edu.au/studentsupport/studentassistance/
W parsanews.anu.edu.au/studentsupport/legalaid/

Advocacy
As the representative body of postgraduate students, one of the core functions of the organisation is to promote the postgraduate student voice at all levels of University decision-making. PARSA sits on over 40 committees at ANU. PARSA regularly meet with ANU senior staff to discuss pressing issues and review ongoing projects to ensure the postgraduate voice is heard throughout decision-making processes.

Community-building
As part of PARSA’s aim of supporting and connecting postgraduate students, PARSA organises opportunities for its members to meaningfully collaborate and engage with one another. This can include organising family-friendly events during Orientation Week, trips within Australia, organising the ANU Multicultural Festival, and running regular Shut Up and Write (SUAW) sessions. PARSA is actively engaged in building and nurturing relationships among its diverse student community. PARSA also administers the funding for the Student Extracurricular Enrichment Fund (SEEF), which provides grants to individuals and groups of students for projects that will show benefit to the wider ANU community.

Democracy to governance, transparency and sustainability
The governing body of PARSA is the Postgraduate Representative Council (PRC). The PRC consists of 32 members, which forms the board of PARSA. PARSA has recently constituted a Higher Degree by Research (HDR) Officer. As well as governance, the members of the PRC contribute to the operations of PARSA and are a key support for postgraduate students. The PRC is elected annually by the membership, and provides direction and oversight of the Association.

Open 9am - 5pm, Monday to Friday
Student Centre Building
154 University Avenue
Acton ACT 2602
E parsanews.anu.edu.au
T 6125 4187
W parsanews.anu.edu.au

The PARSA team

Zyl Hovenga-Wauchope, President
The President manages the operations of the Association to ensure the strategic goals of the organisation are met. This is done by working closely with the staff team, student representatives, and ANU to achieve this. The President also represents postgraduates on a variety of committees, including the University Council, and leads projects and advocacy on behalf of PARSA.

E parsanews.anu.edu.au

Sahar Latheef, Vice President
The Vice President supports the President with the operations of PARSA and leads specific projects to the benefit of postgraduates.

E parsavp.anu.edu.au

Zoë Tulip, Education Officer
The Education Officer is primarily responsible for PARSA’s advocacy work on academic issues, at the university, college, school and classroom level.

E parsanews.anu.edu.au

Bernardo Cielo II, Equity Officer
The Equity Officer manages and supports the efforts of the Aboriginal and Torres Strait Islander, Disability, International, Queer, and Womens Officers. Broadly, this includes being responsive to ANU and Government projects and policy, but also being proactive in proposals and suggestions to improve the student experience at ANU.

E parsanews.anu.edu.au
GET INVOLVED AT UNI

ANUSA social events
ANUSA runs social events throughout the year, kicking off with an exciting O-Week program filled with social events and activities. Keep an eye on the ANUSA Facebook page and website for upcoming events.
W: anusa.com.au
Facebook: facebook.com/ANUStudentsAssociation

PARSA social events
Keep an eye on the PARSA Facebook page and website for upcoming events.
W: parsa.anu.edu.au
Facebook: facebook.com/PARSAANU

Brian Kenyon Student Space
The Brian Kenyon Student Space (BKSS) is a space for students run by ANUSA.
Come by to grab free breakfast every weekday, heat up your lunch, get cheap snacks, grab free tampon and condoms, or charge your phone and laptop. It’s a great place to meet friends, discuss a group assignment, or just hang out. Come find it next to the ANUSA Office! The BKSS also provides equipment and venue hire.
E: sa.studentspace@anu.edu.au

New @ ANU 2019
New @ ANU is an online Facebook group designed each year for new students to meet each other and ask questions. The group is facilitated by current ANUSA representatives, who can share their experiences at ANU. New @ ANU is a great way to find out what’s happening and get connected with other new students!
Search New @ ANU 2019 on Facebook to find it!

Off Campus Students
Being an off-campus student can be an isolating, tough experience, especially for students who have commitments outside of uni and who live far away. This is a virtual community to discuss public transport and parking tips, and organise coffee catch ups or car pools!
Search ANU Off Campus Students on Facebook

Clubs and Societies
There are over 150 clubs on campus, affiliated with ANUSA through the Clubs Council. These clubs offer unique educational, sporting, cultural and social opportunities to both undergraduate and postgraduate students. Joining a club is an excellent way to make new friends as well as get involved in campus life.
Market Day, held on the Wednesday of O-Week is the best time to scope out the wide range of clubs on campus. There will be more than a hundred stalls set up, each representing different clubs or services on campus. Not only can you scope out the clubs you want to join, you can also find out more about ANUSA and PARSA, Access and Inclusion (who can help you access educational support if you have a disability or medical condition) or the Careers Centre if you’re looking for a part-time job! There will also be many external businesses and organisations present to let you know about their services and venues. There will be free food, lollies and treats at every turn.
POINTS OF INTEREST

Building 19

Dave Cocking Building
> ANU Sports Hall and Gym

Building 29

Drill Hall Gallery
> The Gallery supports the arts in the Canberra region by presenting exhibitions developed in conjunction with the University’s wide-ranging interest.

Building 100

School of Music
> Llewelyn Hall

Building 105

School of Art & Design
> The ANU School of Art Gallery is a public art space which performs an integrated and critical function with the School of Art community, the broader constituency of the ANU and the ACT community.

Building 154 (University Ave)

> Academic Skills and Learning Centre
> Academic Standards and Quality Office Admissions
> Access and Inclusion
> Accommodation Services
> ANUSA
> Brian Keryon Space
> Chaplaincy
> Examinations, Graduations and Prizes
> Global Programs
> Griffin Hall
> PARS
> Parents Space
> Student Central
> Student Experience and Career Development
> Woroni

Building 156 (University Ave)

> ANU Health Services
> ANU Counselling Service

Online campus map
anu.edu.au/maps?campus=acton#toggles=302,283,312,316
TOURIST BUS LOOP – ROUTE 81/981

Travel with ACTION to some of the most popular attractions in Canberra. The Tourist Loop (Routes 81/981) operates 7 days a week and will take you to some of Canberra’s most iconic locations. (See route map overleaf.)

Student concession MyWay card
To receive student concession bus fares visit Australia Post & News in the Pop Up Village and fill in the Student concession MyWay form. Don’t forget to bring your student card.

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<thead>
<tr>
<th>Attraction</th>
<th>Comments</th>
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</thead>
<tbody>
<tr>
<td>War Memorial</td>
<td>The Australian War Memorial combines a shrine, a world-class museum, and an extensive archive. The Memorial helps us to remember, interpret and understand the Australian experience of war and its enduring impact on Australian society.</td>
</tr>
<tr>
<td>Regatta Point</td>
<td>The National Exhibition Centre at Regatta Point is a great first stop for visitors to the National Capital. The exhibition explains the choice of Canberra as the national capital over 100 years ago.</td>
</tr>
<tr>
<td>Parliament House</td>
<td>Visit Parliament House and experience Australia’s robust democracy in action. You can watch Question Time, see bills being debated, and sit in on committee inquiries as current issues are explored in detail. You’ll also find some of Australia’s finest historical treasures and contemporary art on display throughout the building, and exhibitions.</td>
</tr>
<tr>
<td>National Museum</td>
<td>The National Museum of Australia explores the land, nation and people of Australia. The museum focuses on Indigenous histories and cultures, European settlement and our interaction with the environment. The National Museum brings to life the rich and diverse stories of Australia through compelling objects, ideas and programs.</td>
</tr>
<tr>
<td>ACT ATSI Cultural Centre</td>
<td>The ACT Aboriginal and Torres Strait Islander Cultural Centre is a unique piece of Canberra’s history. Featuring the Burrunju Aboriginal Art Gallery, a not-for-profit organisation that specialises in authentic hand-made Aboriginal arts and crafts. Friendly staff can organise and provide valuable information on gallery tours and dot painting workshops.</td>
</tr>
<tr>
<td>National Zoo and Aquarium</td>
<td>The National Zoo and Aquarium is Australia’s only combined Zoo and Aquarium. With a wide variety of both native and exotic animals, as well as the largest inland saltwater tank in Australia, there is something for everyone. Wander in and have a casual stroll around the park, or make a day of it with family and/or friends and make use of the picnic areas and complimentary BBQ facilities.</td>
</tr>
<tr>
<td>Arboretum</td>
<td>Free guided talks and walks are provided every day of the year except 25 December. With spectacular views and forests, plus the National Bonsai and Penjing Collection, cafe, restaurant, Conservatorium gift shop, picnic deck as well as barbeques, lookouts, outdoor sculptures and more, every day is different at the Arboretum.</td>
</tr>
<tr>
<td>Australian National Botanic Gardens</td>
<td>The Australian National Botanic Gardens, on the lower slopes of Black Mountain, has the world’s most comprehensive display of living Australian native plants. The Australian National Botanic Gardens maintains a scientific collection of native plants from all parts of Australia. The plants are displayed for the enjoyment and education of visitors and are used for research into plant classification and biology.</td>
</tr>
</tbody>
</table>
# Walking Tour to Amenities Near ANU

<table>
<thead>
<tr>
<th>Destination</th>
<th>Directions</th>
<th>Minutes</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ANU Copland Building</strong></td>
<td>Building [24] Kingsley Place Canberra ACT 2600</td>
<td>0</td>
<td>Start here.</td>
</tr>
<tr>
<td><strong>Food Co-op</strong></td>
<td>Walk north-east on Kingsley St, walk past Hutton St and Rimmer St.</td>
<td>3</td>
<td>A grocery store and cafe providing affordable local, fresh, organic, sustainable and Fair Trade products. $6 vegan student lunches.</td>
</tr>
<tr>
<td><strong>Cha Time</strong></td>
<td>Walk south-west on Kingsley St towards Rimmer St, turn left onto Rimmer St.</td>
<td>2</td>
<td>Bubble tea.</td>
</tr>
<tr>
<td><strong>Mr Shabu Shabu</strong></td>
<td>Walk south-east on Rimmer St towards Childers St, turn right into Childers St.</td>
<td>1</td>
<td>Japanese cuisine.</td>
</tr>
<tr>
<td><strong>Shanghai Dumpling Cafe</strong></td>
<td>Walk south-west on Childers St towards Hutton St, turn right onto Hutton St.</td>
<td>1</td>
<td>Chinese cuisine (dumplings).</td>
</tr>
<tr>
<td><strong>Roti House Malaysian Restaurant</strong></td>
<td>Walk south-east on Hutton St towards Childers St. Turn right onto Marcus Clarke St, destination will be on the right.</td>
<td>2</td>
<td>Malaysian cuisine.</td>
</tr>
<tr>
<td><strong>Harvest Café</strong></td>
<td>Walk south on Marcus Clarke St towards Alinga St. Destination will be on the left.</td>
<td>1</td>
<td>Popular coffee spot.</td>
</tr>
<tr>
<td><strong>Australia Post</strong></td>
<td>Walk north on Marcus Clarke St towards Alinga St, turn right onto Alinga St.</td>
<td>3</td>
<td>Post domestic and international mail here.</td>
</tr>
<tr>
<td><strong>Canberra Centre</strong></td>
<td>Walk east along Alinga St towards Odgers Ln, continue onto City Walk, turn left onto Garema Pl, turn left onto Bundia St. Destination will be on the left.</td>
<td></td>
<td>Shopping district.</td>
</tr>
<tr>
<td>— Cotton On</td>
<td>Ground Floor</td>
<td>6</td>
<td>Affordable clothing store for females and males.</td>
</tr>
<tr>
<td>— Big W</td>
<td>First Floor</td>
<td>4</td>
<td>Budget department store where you can buy most products including clothing, bedding, technology, stationary and much more.</td>
</tr>
<tr>
<td>— Coles Supermarket</td>
<td>Ground Floor</td>
<td>6</td>
<td>Supermarket where you can buy groceries, toiletries, cleaning products and much more.</td>
</tr>
<tr>
<td>— Aldi</td>
<td>Ground Floor</td>
<td>4</td>
<td>Budget supermarket.</td>
</tr>
<tr>
<td>— Target</td>
<td>Ground Floor</td>
<td>2</td>
<td>Budget department store.</td>
</tr>
</tbody>
</table>
Get involved today
Visit ql.anu.edu.au/anuplus

Volunteer, make a difference, and enhance your employability.

Explore our community partnerships, or volunteer on-campus and reflect on the most sought after career attributes. When you graduate, ANU will award you with formal recognition.
<table>
<thead>
<tr>
<th><strong>Academic advisor</strong></th>
<th>Member of ANU college of academic staff responsible for providing guidance to students concerning their programs and/or courses.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Census Date</strong></td>
<td>The point at which a student’s enrolment in a course becomes effective and they become financially liable for the course. This is the date by which a student should finalise their enrolment for the session or semester.</td>
</tr>
</tbody>
</table>
| **Course**           | A subject of scholarly study taught:  
> In a connected series of lectures or demonstrations  
> By means of practical work including the production by students of essays or theses or case studies, or the attendance and participation by students in seminars or workshops |
| **FEE-HELP**         | A loan scheme to help eligible non-Commonwealth supported students pay their domestic tuition fees (DTF). Australian citizens and holders of a permanent humanitarian visa are eligible for FEE-HELP assistance. |
| **HECS-HELP**        | Higher Education Contribution Scheme—Higher Education Loan Program that includes up-front payment discounts and loans to assist eligible Commonwealth supported students pay their student contribution amounts. |
| **Lecture**          | An education talk normally delivered as a component of a course. |
| **Major**            | A set of related courses which are constructed for students to achieve specified learning outcomes and require the completion of 48 units. |
| **Minor**            | A set of related courses which are structures for students to achieve specific learning outcomes. A minor requires the completion of 24 units. |
| **OS-HELP**          | A loan available to eligible undergraduate domestic students who undertake some of their program overseas. |
| **Semester**         | There are two semesters in each academic year—semester 1 and semester 2—normally each of 13 weeks duration divided into two teaching periods, with a non-teaching period of two weeks between each of the two teaching periods. |
| **Unit**             | This is an indicator of the value of the course within the total program. Most courses are valued at 6 units. Units are used to track progress towards completing a plan. Full-time students normally undertake 24 units of courses each semester. |
| **University ID**    | A seven digit number which uniquely identifies a student or staff member at the University. |

**Complete University glossary**
anu.edu.au/directories/university-glossary
## STUDENT TOOLS

| **Email** | You can access your ANU email account from any computer connected to the Internet by logging in using your ANU ID and password. To log into your ANU email account via the web (or any shared resource connected to the internet), visit outlook.com/anu.edu.au  
More information can be found here services.anu.edu.au/information-technology/email |
| **ISIS–Interactive Student Information Services** | ISIS is a web-based system that allows students to access certain personal and academic information held on the University’s student system, including examination results, enrolment and graduation details. |
| **WATTLE–Web Access to Teaching and Learning Environments** | WATTLE is the University’s online learning environment for coursework. This is where your lecturers will upload your lecture notes and course information. You will also be able to access learning modules published by ANU Student Services, see messages sent by your lecturers and access student resources. |
| **Timetable** | An online tool for selecting your lectures and tutorial times. For more information about accessing and creating your timetable visit timetabling.anu.edu.au/sws2019/ |
| **Library** | Find out more about the location, collections and services for each of ANU’s specialised library branches by visiting anulib.anu.edu.au/services/students |
| **Programs & courses** | Search for degree, majors and minors and courses here programsandcourses.anu.edu.au |

### Access tools

anu.edu.au/directories/university-glossary

### How to access WiFi

ANU Secure is provided across all ANU campuses. ANU students can connect to ANU Secure using their ANU ID and password.

Example login information for ANU Secure:

**Username:** University ID (e.g. ‘u1234567’)  
**Password:** University password (Horus/ISIS)

### More information

services.anu.edu.au/information-technology/login-access/anu-secure
INFORMATION FOR OFF-CAMPUS STUDENTS – GRIFFIN HALL

ANU offers students living off campus the opportunity to engage in a dynamic and connected university experience by joining Griffin Hall.

Griffin Hall at ANU offer students the chance to participate in the interhall network, comprising of a variety of sports, arts and social events with and against the residential halls and colleges. Internally, Griffin Hall also coordinates a huge range of activities, including social events, academic and career orientated presentations, information sessions and much more.

In addition to the events and activities coordinated by Griffin Hall, there are also teams of later-year students who are experienced and trained in pastoral care to offer peer support.

There are opportunities for students to take up leadership roles and receive qualifications in addition to the traditional university experience, to give them the skills and experience to prosper in their lives post-university.

The first non-residential hall, Griffin Hall was established in 2010 and is open to all students at ANU. The main Hall caters more predominantly for early year undergraduate students to assist with the transition into university. Griffin Hall also has Walter Wing – a dedicated space for its post-graduate and mature age members. The Walter Wing caters specifically for mature age and post-graduate students through tailored events and student leaders who understand the needs of this demographic.
INFORMATION FOR ON-CAMPUS STUDENTS

ANU provides more opportunities to live on campus than any other Australian university, so students can make the most of their time at university. Going away to university should be about more than getting a degree. The residential experience at ANU is about providing a holistic education that will prepare students for life.

For most, living at university is a once in a lifetime experience. The experience at ANU is exceptional for many reasons – the number and diversity of residents, the variety of accommodation styles to choose from, and the comprehensive support to help students transition smoothly from school to university and adulthood.

Students will find friends for life among their peers and neighbours at ANU. The bonds formed through shared experience will last long after they graduate and will connect them to people across the globe.

The pastoral, social and academic support programs will help students safely establish their independence, become part of a residential community, and successfully meet the expectations of university. Younger students will be surrounded by older students and peers whose experience will guide them, and by professional staff whose main objective is to ensure students reach their full potential.

Living on campus, students will have the convenience of classes and University resources literally in their backyard. And that backyard is in Australia’s capital city, alongside foreign missions, the Australian Parliament, national institutions, research organisations and the offices of government.

ANU Student Accommodation
(Undergraduate and postgraduate options available)

<table>
<thead>
<tr>
<th>College</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bruce Hall</td>
</tr>
<tr>
<td>Bruce Hall packard Wing</td>
</tr>
<tr>
<td>Burgmann</td>
</tr>
<tr>
<td>Burgmann College Postgraduate Village</td>
</tr>
<tr>
<td>Burton &amp; Garran Hall</td>
</tr>
<tr>
<td>Davey Lodge</td>
</tr>
<tr>
<td>Fenner Hall</td>
</tr>
<tr>
<td>Graduate House</td>
</tr>
<tr>
<td>John XXIII College</td>
</tr>
<tr>
<td>Kinloch Lodge</td>
</tr>
<tr>
<td>Lena Karmel Lodge</td>
</tr>
<tr>
<td>Toad Hall</td>
</tr>
<tr>
<td>University House</td>
</tr>
<tr>
<td>Ursula Hall</td>
</tr>
<tr>
<td>Ursula Hall Laurus Wing</td>
</tr>
<tr>
<td>Wamburun Hall</td>
</tr>
<tr>
<td>Warumbul Lodge</td>
</tr>
<tr>
<td>Wright Hall</td>
</tr>
</tbody>
</table>
INFORMATION FOR INTERNATIONAL STUDENTS

This section will provide you with more information about your rights and responsibilities as a student visa holder at ANU, as well as how ANU will support you to have a successful and enjoyable time.

The Academic Standards & Quality Office (ASQO) is available to help students who are on a subclass 500 student visa to ensure that they remain compliant with the conditions of their student visa. ASQO also ensures that the University is acting in accordance with the relevant legislation. Specifically, ANU must abide by the ESOS legislative framework which consists of the Education Services for Overseas Students Act (short ESOS Act) and the National Code of Practice for Providers of Education and Training to Overseas Students 2018 (National Code 2018).

Responsibilities: Student Visa

As an international student you have responsibilities that you will need to satisfy and these are listed below.

- Maintain full-time enrolment in a CRICOS (Commonwealth Register of Institutions and Courses for Overseas Students) registered program (study load of 100%) – generally 24 units per Semester.
- Satisfy academic progress requirements.
- Must not study more than 33% of your program online or by distance and you must have at least one program per study session that is not online or by distance.
- Inform ANU of your Australian residential address, mobile phone number, email address and who to contact in emergency situations within 7 days of arriving in Australia and within 7 days of any of this information changing through ISIS.
- Have visa length OSHC (health cover).
- Must continue to satisfy the requirements for the grant of the visa.
- Must maintain an active eCoE (electronic Confirmation of Enrolment) while studying in Australia.
- Must comply with all conditions of your visa.

Complaints and Appeals

Complaints and appeals at ANU are progressed through different stages depending on whether the complaint is resolved. Generally the stages for a complaint include: 1.) Informal resolution, 2.) formal resolution, 3.) escalation to a mediator. For more detail, visit anu.edu.au/students/program-administration/assessments-exams/problems-appeals-complaints and appeals visit anu.edu.au/students/program-administration/

The Department of Home Affairs, formerly the Department of Immigration and Border Protection–DIBP

It’s important to be aware that ANU or the ASQO do not grant or cancel visas. While ANU does report changes to your enrolment status to the Government, monitors enrolment to ensure compliance with student visa conditions and provides you with an eCoE to apply for a student visa, it is the Department of Home Affairs who have sole discretion over all visa decisions. You can visit the Department of Home Affairs website for more information (border.gov.au/about/contact). If you have specific questions or concerns about your visa or your entitlements, you should contact Department of Home Affairs directly by calling them or visiting the Canberra Office, located at 3 Lonsdale Street, Braddon.

Academic Progress and Intervention Strategies

There are a number of things that the ASQO monitor and report on – one of them is your study load. As mentioned earlier, you are required to maintain a full time study load and you are expected to complete your program within the dates listed on your eCoE. These directly correspond with how long the registered program will take to complete when a full time study load is maintained.

There are some instances where you may be permitted to reduce your study load, however if you find yourself in one of these situations, you will need to talk to your college course advisor.

Situations where your study load may be modified:

- if required by the Early Intervention Strategy.
- if a prerequisite unit cannot be offered.
- in other compelling or compassionate circumstances (for example, a documented illness).
Academic Progress and Intervention Strategies

There are support services that are available to you to help you succeed academically. These include access to support staff and academic college advisors, Careers and Academic Skills advisors, health, counselling and disability services.

Extension of your eCoE

There are limited situations and circumstances in which you may be allowed to extend your electronic Confirmation of Enrolment (eCoE) such circumstances include:

- Compassionate or compelling circumstances (e.g. documented medical illness, death in the family).
- Where a formal early intervention strategy has been implemented for students at risk.
- Where an approved deferment or suspension of study (Leave of Absence) has been granted.

Request for Change to eCoE

When you require an extension of your eCoE, you will need to complete a Request for Change of eCoE form. You will also require a new eCoE in the following circumstances;

- Change program (i.e. transfer to a new program – even if your duration doesn’t change).
- If you fail a course.

You can find the Request for Change of eCoE form on the webpage students.anu.edu.au/manage/visa.php

Reporting Variations to Your Enrolment

As mentioned previously, ASQO is responsible for reporting information about international student visa holders to the government. To do this, they use a Government-run system called PRISMS. By law, ASQO have to report all of the following breaches of your student visa conditions, which may have serious implications for students on a student visa;

- Non-enrolment
- Part-time enrolment (i.e. underloaded without approval)
- Failure to satisfy course requirements
- Non-commencement of study
- Non-payment of tuition fees
- Withdrawal from study.

Changes to your Enrolment

During your career at ANU, your circumstances may change. The following aspects will be reported to the Department of Home Affairs:

- The duration of your program changes, including completing early
- You defer your studies
- Are approved for program leave: If you request leave for 6 months or less and the reason is deemed ‘compassionate or compelling’ under the National Code 2018, it will be reported as such to the Department of Home Affairs. If there is no physical evidence to support ‘compassionate and compelling reasons’ for taking leave, it will be reported to reasons for taking leave, as a cessation of study which may result in the cancellation of your student visa.
- Transfer your program of study.

In regards to a leave of absence, students need to be aware that reporting a leave of absence will cancel your eCoE. The Department of Home Affairs expects that students on program leave should depart Australia within 28 days from the day their leave is reported. If you wish to remain in Australia while on leave, you will need to contact the Department of Home Affairs to discuss your options.

When to Contact ASQO for International Student Queries

Below are some examples of when to contact ASQO (Academic Standards and Quality Office):

- For enquiries related to US and Canadian Financial Aid Loan Applications
- For any Student Visa compliance enquiries
- For leave of absence advice
- For changes to eCoEs
- Transfer to another university within 6 months of commencing your studies at ANU
- Any questions about lodging a complaint or appeal.

ASQO contact details

121 Marcus Clarke (X005) Childers Street
Canberra ACT 2600 (Student Central)
E policy.regs@anu.edu.au
T Local: 6125 1436
    From overseas: +61 2 6125 1436
W drss.anu.edu.au/asqo/contact.php
ANU SPORT

ANU Sport is your student sport and recreation organisation on campus.

We aim to enhance your university experience through access to health, fitness and leisure activities, and aspire to make your time at the ANU a whole lot more energetic, invigorating and enjoyable.

We’re not just a gym: we’re a community, too!

Located in the heart of campus, you’ll find yourself hanging around Building 19 pretty often during your time at university. Home to The Coffee Grounds, who serves the most delectable coffee on campus, indoor and outdoor seating for your group studying needs, close to new student accommodation services, and with ovals and green space dotted around campus, ANU Sport will become a big part of your university experience. We’re also next door to the Goodstart Early Learning childcare centre, as well as just 300m away from the rapid bus interchange on Barry Drive!

Looking to get your body in shape and to keep your mind sharp?

With all those two-minute noodles, long hours in the library, and looming deadlines, it can be a challenge to stay healthy and happy during your time at the university.

The ANU Sport Fitness Centre is here for you! With student memberships starting at $8 per week for students (with flexible payment and no lock-in options), you’ll have access to a variety of free and machine weights, a massive cardio theatre, a specialist strength and conditioning room with Olympic lifting platforms, a Functional Training Studio and awesome group fitness spaces for 70+ weekly group fitness classes, including Yoga and Pilates!

We are also proud to be able to offer free group fitness classes during the week for ANUSA and PARSA students: that’s you! Be sure to check our website for the up to date timetable.

Meeting people and making friends at university can be a challenge: we can help!

ANU Sport hosts a number of social competitions throughout the year, including lunchtime sports like Futsal, 6-a-side Soccer, Basketball and Ultimate Disc. It’s a great way to bond with existing friends, or to make new ones, whilst being able to integrate some outdoor recreation into your busy week. Don’t have a team? No worries: just sign up as a single participant! Come and find us at our stall on Market Day in O-Week and Bush Week to sign up! Visit our website for more information on how to get involved.

ANU Sport is also the home of a variety of student-run sporting clubs ranging from soccer to Quidditch! Visit the fitness centre for details on what clubs are on offer, and how to join.

If you’re living on campus or are a member of Griffin Hall, try your hand at the Interhall Sports competition! Compete for your college bragging-rights in the sports of your choosing – talk to the Interhall Sport coordinator at ANU Sport or your college’s sports representatives for more information.

If you just want to kick the footy around, shoot some hoops or play a bit of social tennis or squash with your mates, ANU Sport facilities can be hired for free by students on weekdays before 2pm.

Want to boost your resume? Volunteer or work for ANU Sport!

Whilst you’re waiting on getting your degree, ANU Sport offers students a chance to get directly involved in driving the sporting community on campus – our Student Leadership Officer Program allows enthusiastic and committed students to get paid to support and promote our clubs and organise representative sporting events for students throughout the year. We also value having students working in our casual customer service and personal training teams.

We hire on a rolling basis throughout the year, so keep an eye on our website for openings! ANU Sport is accredited with ANU+, which means we can offer redeemable volunteering hours – if you think you’ve got a skill that we could use in our organisation, send an email to media@anu-sport.com.au!

More information

ANU-sport.com.au
New to sport, looking to try a new club, or to start going to the gym?

We offer a number of Introduction to Sport programs throughout the year, including entry level programs for Kendo, Fencing, and more! Our 35+ sporting clubs also run ‘come and try’ days throughout the year – keep an eye on our Facebook page or get in contact with media@anu-sport.com.au to find out when the next one is.

We also regularly conduct gym induction sessions (free when you sign up as a member), gym tours (free, just ask at reception!) and also run an autonomous Women’s Introduction to the Gym course each semester. If you’re looking for a bit more motivation, our personal trainers are here to guide you for as low as $55 a session for students – don’t forget that your health insurance might cover the cost of fitness related expenses!

Our Lunchtime Sport program runs at an entry level – no experience required, we’ll help you learn the rules! Don’t have a team? No worries: just sign up as a single participant, and we’ll sort you out. Visit anu-sport.com.au/social-sport for sign-ups (closing in the first week of each semester.) The Interhall Sports Organisation (ISO) also runs a series of social competitions (think lawn bowls and cricket) throughout the year – if you’re living on campus or a member of Griffin Hall, talk to your sports representatives to find out how to get involved!

Calling all sports-addicts, budding Olympians, and elite athletes!

ANU students with a passion for team sport have the chance to battle it out against other tertiary institutions around Australia throughout the year! From UniSport Nationals, to the Black Mountain Battle against the University of Canberra, there is a chance for every athlete to get involved and wear blue and gold with pride! Visit our website for more information, or check out the ANU Sport University Championships Facebook page.

ANU is an Elite Athlete Friendly University (EAFU), where students can register with Access and Inclusion for special consideration during their studies.

Students can also apply for the ANU Sport Elite Athlete Travel Grant – this is a grants program providing assistance up to $1,000 to elite athletes at the ANU to help them attend and participate in sporting events around Australia and the globe! EOI forms are available on our website.

We hope to see you in Building 19 on North Road this year!

If you need any more information, or missed us on Market Day, visit our website or our social pipes!

W www.anu-sport.com.au
f www.facebook.com/ANUsport
@anusportfitness

Want to meet the ANU Owls, our intervarsity sporting team? Find them online:

f facebook.com/OwlsANU/
@anusport

Want to meet the ANU Owls, our intervarsity sporting team? Find them online:
CONTACT US

Student Experience and Career Development
Student Centre Building 154
University Avenue
E student.experience@anu.edu.au
T 6125 3693

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