

# INTERNATIONAL STUDENT FEES

Student Central Guide

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# What fees do I need to pay at ANU?

International students are required to pay the following for each academic session:

#### Course tuition fees

This is the fee for each of the courses you take during a given semester or academic session.

#### Services and Amenities Fee

The Services and Amenities Fee (sometimes referred to as SAF or SA fee) is a small fee that all students need to pay for each semester or academic session they are enrolled in. This money is used to fund non-academic services and amenities.

Some examples include sporting and recreational activities, employment and career advice, student support services, and food services. For a breakdown of how this funding is used at ANU, please see the <a href="Services & Amenities Fee">Services & Amenities Fee</a> webpage.

#### Overseas Health Cover (OSHC)

OSHC is a private health care arrangement which helps cover the costs of medical treatments should you get sick or have an accident while in Australia. You can read more about OSHC on this webpage.

As an international student, it is important that you have organised your OSHC as it is a requirement of your Australian Student Visa to have valid OSHC for the entire duration of your study in Australia.

#### What did my deposit cover?

If you are an international student and this is your first semester, it is likely you will have already made an initial deposit to your account. This money will go towards each of the above types of fees. It is important to note that often your initial deposit does not fully cover your total fees for your first semester, in which case you will need to pay the outstanding amount separately.

# How do I know how much my courses will cost?

#### International Student Fee (ISF)

International students pay the ISF rate for each of your courses. To find the ISF for a course, check the Fees tab on the course page on <u>Programs and Courses</u>. Scroll down to the box under Course fees at the bottom of the page to see the amount (ensure International is selected and that the current year is displayed).

#### For example:

If you're taking the course BUSN1001, the ISF listed under course fees for 2022 is \$5700.



### How do I pay my fees?

#### **Invoices**

Near the beginning of each semester or academic session you are enrolled in, you will receive an invoice on your ISIS account for any fees charged to your account. As invoices are automatically generated, sometimes they can be difficult to understand. The <a href="Fee Invoices webpage">Fee Invoices webpage</a> provides detailed instructions on understanding your invoice, but if you're still confused, please get in touch with us at Student Central and request a Fee Letter. To view your invoices, click on the View Invoices button under Account Payments Due on your <a href="ISIS homepage">ISIS homepage</a>, or follow this pathway:

NavBar (compass icon) > Navigator > ISIS > Account Details > Invoices.

NOTE: If you are looking for an old invoice, click on 'invoice history'.

#### **Payment methods**

All international students can pay fees using one of the following three payment methods. For more information on any of these methods, check the payment methods webpage.

#### Using your credit/debit card on ISIS

Payments made by card are usually received immediately.

For this method, only MasterCard and Visa cards are accepted.

To make a credit card payment on ISIS:

- click the 'Make a payment' link on ISIS homepage (OR <u>NavBar > Navigator > ISIS > Account Details > Charges to Pay</u>)
- 2. the next page will display the student's fees
- 3. click 'make payment' again
- 4. click the 'Dialect' icon and follow the prompts to complete the payment

#### **BPAY**

Payments made by BPAY usually take 1-2 business days to be received.

BPAY is a payment method available to holders of an Australian bank account. You may need to contact your bank to ensure they support BPAY.

To complete a payment using BPAY, use the BPAY biller code and reference number provided on your invoice. This BPAY reference number is unique to you and the academic session you are paying for, so it is important to use the correct details. If you use someone else's BPAY reference number you would be paying their fees, not yours!

#### **Western Union Business Solutions**

Payments made using Western Union Business Solutions can take up to two weeks to be received.

Anyone making a payment from overseas can take advantage of Western Union Business Solutions. Students using this method to make a payment will need to complete the Western Union payment form.

#### When are my fees due?

You must pay these fees by the deadline stated on both your invoice and ISIS home page. Payment deadlines for upcoming academic sessions are also listed on the payment methods webpage. Typically, the deadline for payment of fees in a Semester is the Friday of Week 3.

#### What if I can't pay by the due date?

If you have not paid your fees on time, you risk being cancelled as a student at ANU.

However, we do understand that extenuating circumstances might prevent you from paying your fees on time. If you find you are unable to pay your fees on time, it's important that you get in touch with Student Central as early as possible so we can do our best to support you!

## Still have questions about your fees?

We hope this information has been helpful, if you have any other questions or need further guidance with understanding your fees, please get in touch with us at Student Central via email, phone, or in person!

#### **Email:**

student@anu.edu.au

#### Phone:

9am – 5pm (AEDT) 13 52 68 OR +61 2 6125 3339 (if overseas)

#### In-person:

Student Central Annexure | 10am – 4pm (AEDT) | Monday to Friday Kambri, Di Riddell, Shop 14 (oppositee Ballistic Burrito and Kukula's)